

Loup Logistics Company Vehicle Damage Claim Form



Directions: Tab through document to fill in fields. Email completed form along with supporting documents and formal invoice to LoupFVClaims@up.com

The following information must be provided in order for Loup Logistics Company to constitute this a valid claim.

Claimant's Reference Number: _____ **Claim Date:** _____

This claim is for the following identified reason(s): Check all that apply

Vehicle Damage **Loss of Sale** **Lost or Stolen Vehicle**

MINIMUM DOCUMENTATION REQUIRED FOR CLAIM VERIFICATION

| | | |
|---|---|---|
| 1. VALUE OF CLAIM (A) Original Invoice (B) Repair Estimate | 2. EVIDENCE OF DAMAGE (A) Condition Report with photos – origin and destination (B) Delivery Receipt (POD) (C) Unloading Report (D) Receiving Inspection | 3. DISPOSITION OF DAMAGED VEHICLE (A) Repair Invoice (B) Receipt of Sale |
|---|---|---|

COMPUTATION OF AMOUNT(S) CLAIMED

Please CLEARLY print or type all information on this claim form. For damage codes, use standard codes from AIAG M-22 Finished Vehicle Logistics Transport Damage Reporting manual, also included as pages 3-4 with this claim form for your convenience.

| VIN (last 8) | Date Damage Found | Vehicle Year, Make & Model | Damage Location Code | Damage Type Code | Damage Severity Code | Estimate of Repair Cost | Final Repair Cost |
|--------------|-------------------|----------------------------|----------------------|------------------|----------------------|-------------------------|-------------------|
| | | | | | | \$ | \$ |
| | | | | | | \$ | \$ |
| | | | | | | \$ | \$ |
| | | | | | | \$ | \$ |
| | | | | | | \$ | \$ |
| Total | | | | | | \$ | \$ |

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Claimant certifies that the foregoing statement of facts and claim amounts are correct. If claimant is unable to furnish original bill of lading and / or original paid freight bill account lost or destroyed, claimant hereby guarantees to indemnify and hold harmless Loup Logistics Company, and any Loup contracted carrier against all loss, damage, costs and attorney's fees which may result from payment of this claim without surrender of original documents.

Company Name:

Company Billing Address

Remittance address if other than above

Claimant Title

Claimant Phone Number

Claimant E-mail address:

| |
|-----------------------------|
| Claimant's Signature |
|-----------------------------|

Claimant Remarks:

Note: Prior to payment of any damage claim Loup Logistics Company, at its own expense, reserves the right to request that an independent third party inspector examine the damaged vehicle(s). The damage amount determined by the third party inspector for any vehicle will be final. Neither party will seek review of the report unless such report is arbitrary or capricious.

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AIAG M-22 Finished Vehicle Logistics Transport Damage Reporting – Damage Codes

1.2 Damage Area Codes

| DAMAGE AREA CODES | | | | | |
|-------------------|------------------------------------|----|---|----|--|
| 01 | ANTENNA / ANTENNA BASE | 34 | TV / DVD SCREEN | 67 | CIGARETTE LIGHTER / ASH TRAY |
| 02 | BATTERY / BOX | 35 | ROCKER PANEL / OUTER SILL - LEFT | 68 | CARPET – FRONT |
| 03 | BUMPER / COVER / EXTERIOR - FRONT | 36 | ROCKER PANEL / OUTER SILL - RIGHT | 69 | CENTER POST – RIGHT |
| 04 | BUMPER / COVER / EXTERIOR - REAR | 37 | ROOF | 70 | CENTER POST – LEFT |
| 05 | BUMPER GUARD / STRIP - FRONT | 38 | RUNNING BOARD / STEP - LEFT | 71 | CORNER POST |
| 06 | BUMPER GUARD / STRIP - REAR | 39 | RUNNING BOARD / STEP - RIGHT | 72 | LEFT FRONT TIRE |
| 07 | DOOR - BACK CARGO - RIGHT | 40 | SPARE TIRE / WHEEL | 73 | LEFT FRONT WHEEL / RIM |
| 08 | DOOR - BACK CARGO - LEFT | 41 | OPEN | 74 | LEFT REAR TIRE |
| 09 | DOOR - CARGO - RIGHT | 42 | SPLASH PANEL / SPOILER - FRONT | 75 | LEFT REAR WHEEL / RIM |
| 10 | DOOR - LEFT FRONT | 43 | OPEN | 76 | RIGHT REAR TIRE |
| 11 | DOOR - LEFT REAR | 44 | GAS TANK | 77 | RIGHT REAR WHEEL / RIM |
| 12 | DOOR - RIGHT FRONT | 45 | TAIL LIGHT / HARDWARE | 78 | RIGHT FRONT TIRE |
| 13 | DOOR - RIGHT REAR | 46 | OPEN | 79 | RIGHT FRONT WHEEL / RIM |
| 14 | FENDER - LEFT FRONT | 47 | OPEN | 80 | COWL |
| 15 | QTR PANEL / PICK UP BOX - LEFT | 48 | TRIM PANEL - FRONT LEFT | 81 | GAS CAP / COVER |
| 16 | FENDER - RIGHT FRONT | 49 | CD CHANGER - SEPARATE UNIT | 82 | FENDER - REAR LEFT |
| 17 | QTR PANEL / PICK UP BOX - RIGHT | 50 | TRIM PANEL - FRONT RIGHT | 83 | FENDER - REAR RIGHT |
| 18 | FLOOR MATS - FRONT | 51 | OPEN | 84 | TOOLS / JACK / SPARE TIRE MOUNT & LOCK |
| 19 | FLOOR MATS - REAR | 52 | DECK LID / TAILGATE / HATCHBACK | 85 | COMMUNICATION / GPS UNIT |
| 20 | WINDSHIELD | 53 | SUNROOF / T-TOP | 86 | PARKING SONAR SYSTEM |
| 21 | GLASS - REAR | 54 | UNDERCARRIAGE - OTHER | 87 | OPEN |
| 22 | GRILLE | 55 | CARGO AREA - OTHER | 88 | OPEN |
| 23 | ACCESSORY BAG / BOX | 56 | VINYL / CONVERTIBLE TOP / TONNEAU COVER | 89 | TRAILER HITCH / WIRING HARNESS / TOW HOOKS |
| 24 | HEADLIGHT / COVER / TURN SIGNAL | 57 | WHEEL COVERS / CAPS / RINGS | 90 | FRAME |
| 25 | LAMPS - FOG / DRIVING / SPOT LIGHT | 58 | RADIO SPEAKERS | 91 | EXHAUST SYSTEM |
| 26 | HEADLINER | 59 | WIPERS - ALL | 92 | LICENSE PLATE BRACKET |
| 27 | HOOD | 60 | OPEN - SPECIAL USE CODE | 93 | STEERING WHEEL / AIRBAG |
| 28 | KEYS | 61 | PICK UP BOX - INTERIOR | 94 | SEAT - FRONT LEFT |
| 29 | KEYLESS REMOTE | 62 | OPEN | 95 | SEAT - FRONT RIGHT |
| 30 | MIRROR - OUTSIDE LEFT | 63 | RAILS, TRUCK BED / LIGHT BAR | 96 | SEAT - REAR |
| 31 | MIRROR - OUTSIDE RIGHT | 64 | SPOILER / DEFLECTOR - REAR | 97 | CARPET - REAR |
| 32 | MAJOR DAMAGE/AUCTION | 65 | LUGGAGE RACK (STRIPS) / DRIP RAIL | 98 | INTERIOR - OTHER |
| 33 | AUDIO / VIDEO PLAYER | 66 | DASH / INSTRUMENT PANEL | 99 | ENGINE COMPARTMENT - OTHER |

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1.3 Damage Type Codes

| DAMAGE TYPE CODES | | | | | |
|-------------------|-------------------------------------|----|--|----|-------------------------------------|
| 01 | BENT | 12 | SCRATCHED - EXCEPT GLASS | 25 | DECAL / PAINT STRIPE DAMAGED |
| 02 | BROKEN / MAJOR DAMAGE | 13 | TORN | 29 | CONTAMINATION - EXTERIOR |
| 03 | CUT | 14 | DENTED - PAINT / CHROME NOT DAMAGED | 30 | PANEL EDGE CHIPPED |
| 04 | DENTED - PAINT BROKEN | 15 | FULL BODY CAR COVER PRESENT/DAMAGED | 34 | PART / OPTION NOT AS INVOICED |
| 05 | CHIPPED - EXCEPT GLASS & PANEL EDGE | 18 | MOLDING / WEATHER STRIP / EMBLEM DAMAGED | 36 | HARDWARE EXTERIOR - DAMAGED |
| 06 | CRACKED - EXCEPT GLASS | 19 | MOLDING / WEATHER STRIP / EMBLEM MISSING | 37 | HARDWARE EXTERIOR - LOOSE / MISSING |
| 07 | GOUGED | 20 | GLASS - CRACKED | 38 | JUMPED CHOCKS |
| 08 | MISSING - EXCEPT MOLDING / EMBLEM | 21 | GLASS - BROKEN | | |
| 09 | SCUFFED | 22 | GLASS - CHIPPED | | |
| 10 | INTERIOR STAINED / SOILED | 23 | GLASS - SCRATCHED | | |
| 11 | PUNCTURED | 24 | MARKER LIGHT / TURN LIGHT DAMAGE | | |

1.4 Damage Severity Codes

| | | |
|---|-------------------------------|-------------------|
| 1 | LESS THAN & INCLUDING 1" | LESS THAN 3 cm |
| 2 | OVER 1" UP TO & INCLUDING 3" | 3 cm UP TO 8 cm |
| 3 | OVER 3" UP TO & INCLUDING 6" | 8 cm UP TO 15 cm |
| 4 | OVER 6" UP TO & INCLUDING 12" | 15 cm UP TO 30 cm |
| 5 | OVER 12" | 30 cm & OVER |
| 6 | MISSING/MAJOR DAMAGE | |

1.5 Special Codes

32-02-6 MAJOR DAMAGE/AUCTION

xx-15-x FULL BODY COVER PRESENT (xx = specific area damaged / x = severity)